

MTHONJANENI MUNICIPALITY

# PERFOMANCE AGREEMENT DIRECTOR: COMMUNITY AND CORPORATE SERVICES

Made and entered into by and between:

MTHONJANENI MUNICIPLAITY

Represented by the Municipal Manager

### **PHILANI PHILEMON SIBIYA**

And

#### **ZIPHO SAVIOUR MTHETHWA**

IDENTITY NO. 830405 5518 08 6

THE EMPLOYEE OF THE MTHONJANENI MUNICIPALITY

**FOR THE** 

FINANCIAL YEAR: 01 JULY 2019 - 30 JUNE 2020

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#### **PERFORMANCE AGREEMENT**

#### **ENTERED INTO BY AND BETWEEN:**

The Mthonjaneni Local Municipality herein represented by **Mr Philani Philemon Sibiya in** his capacity as the (hereinafter referred to as the Employer or Supervisor)

and

**Zipho Saviour Mthethwa**, Employee of the Municipality (hereinafter referred to as the **Employee**).

#### WHEREBY IT IS AGREED AS FOLLOWS:

#### 1. INTRODUCTION

- 1.1. The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2. Section 57(1)(b) of the System Act, read with the contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3. The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcome that will secure local Government Policy goals.
- 1.4. The parties wish to ensure that there is compliance with section 57(4A), 57(4B) and 57(5) of the systems Act and the Performance Regulations gazetted in Notice No 805, published on 1<sup>st</sup> August 2006

#### 2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to-

- 2.1. Comply with the provisions of Section 57(1)(b), (4A)(4B) and (5) of Act as well as the employment contract entered into between the parties;
- 2.2. Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated DevelOopment Plan, Service Delivery and Budget Implementation Plan (SDBIP) AND THE Budget of the Municipality;
- 2.3. Specify accountabilities as set out in performance plan, which forms an annexure to the performance agreement;
- 2.4. Monitor and measure performance against set targeted outputs;



- 2.5. Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6. In the event of outstanding performance, to appropriately reward the employee: and
- 2.7. Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

#### 3. COMMENCEMENT AND DURATION

- 3.1. This Agreement will commence on 1 JULY 2019 and will remain in force until 30 JUNE 2020 thereafter a new performance Agreement, Performance Plan and Personal Development plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2. The parties will review the provisions of this agreement during June each year. The parties will conclude a new performance Agreement and Performance plan that replaces this Agreement at least once a year by not later than one month after the beginning of the next financial year.
- 3.3. This Agreement will terminate on the termination of the **Employee's** contract of employment for any reason.
- 3.4. The content of this Agreement may be revised at any time during the above mentioned period to determine the applicability of the matters agreed upon.
- 3.5. It at any time during the validity of this Agreement the work environment alters (whether as a result of Government or council decisions or otherwise) TO THE EXTENT THAT THE CONTENTS OF THIS Agreement are no longer appropriate, the contents shall immediately be revised.

#### 4. PERFORMANCE OBJECTIVES

- 4.1. The Performance Plan (Annexure A) set out-
  - 4.1.1 The performance objectives and targets that must be met by the Employee; and
  - 4.1.2 The time frames within which those performance objectives and targets must be met.
- 4.2. The performance objective and targets and reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan, Service Delivery an Budget of the **Employer**, and Budget Implementation Plan (SDBIP) and Budget of the Employer, and shall include key objective; key performance indicators; target dates and weightings.
  - 4.2.1. The key objectives describe the main task that needs to be done.

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- 4.2.2. The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
- 4.2.3. The target dates describe the timeframe in which the work must be achieved.
- 4.2.4. The weightings show the relative importance of the key objectives to each other.
- 4.3. The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer's** integrated Development Plan.
- 4.4 **Back to basics** The indicators on the performance plan are aligned to the 5 pillars of back to basics **Back to Basics**. The following **back to basic** key performance indicator apply to your department:
  - Good Governance
  - Public Participation
  - Institutional Capacity

The indicators in the performance plan are aligned to the back to basics key performance areas.

#### 5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and Municipal staff of the Employer.
- 5.2. The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and Municipal staff to perform to the standards required.
- 5.3. The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4. The Employee undertakes to actively focus towards the promotion and implementation of the KPA's (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5. The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement
  - 5.5.1. The Employee will be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the competency Framework (CF) respectively.
  - 5.5.2. Each area of assessment will be weighted and will contribute a specific part to the total score.
  - 5.5.3.KPA's covering the main areas of work will account for 80% and CF will account for 20% of final assessment.



5.6. The Employee's assessment will be based on his performance in terms of outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's and will constitute 80% of the overall assessment results as per the weightings agreed between the Employer and Employee:

Key Performance Areas (KPA'S)	Weighting
Finance and Administration services	40
Community and Social services	40
Protection services	20
Total	100%

5.7. The CF will make up the other 20% of the Employee's assessment score. In term of the Local Government; regulations on appointment and conditions of employment of senior Managers, Reg. 21 of 17 January 2014, the "Core competencies" are competencies that cut across all levels of work in a municipality and enhance contextualised leadership that guarantees service delivery impact; and "Leading competencies "means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long term sustainable and measurable service delivery performance results. There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance and is listed as follows:

COMPETENCY		Weighting
Strategic Direction and	Impact and Influence	9
Leadership	Institutional Performance Management	
	Strategic Planning and Management	
	Organisational Awareness	
People Management	Human Capital Planning and development	9
	Diversity Management	
	Employee Relations Management	
	Negotiation and Dispute Management	
Program and Project	Program and Project Planning and	9
Management	Implementation	
	Service Delivery Management	
	Program and Project Monitoring and	
	Evaluation	
Financial Management	Budget Planning and Execution	9
	Financial Strategy and Delivery	
	Financial Reporting and Monitoring	
Change Leadership	Change Vision and Strategy	8
	Process Design and Improvement	
	Change Impact Monitoring and Evaluation	
Governance Leadership	Policy Formulation	8
	Risk and Compliance Management	
	Cooperative	
<b>Weighting Leading Com</b>	petencies	52



CORE COMPETENCIES	
COMPETENCY	Weighting
Moral Competence	8
Planning and Organising	8
Analysis and Innovation	8
Knowledge and Information	8
Communication	8
Results and Quality Focus	8
Weighting Core Competencies	48
Total Percentage Weighting	100%

### 6. EVALUATION PERFORMANCE

- 6.1. The Performance Plan (Annexure A) to this Agreement sets out-
  - 6.1.1. That standards and procedures for the evaluation the Employee's performance; and
  - 6.1.2. The intervals for the evaluation of the **Employee**'s performance.
- 6.2. Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee**'s performance at any stage while the contract of employment remains in force.
- 6.3. Personal growth and development needs identified during any performance reviews discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within 'set time frames.
- 6.4. The **Employee**'s performance will be measured in terms of contributions to the goals and strategies set out in the **Employer**'s IDP.
- 6.5. The Annual Performance Appraisal will involve:

## 6.5.1. Assessment of the achievement of results as outlined in the performance plan:

- (a) Each KPA will be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- (b) An indicative rating on the five-point scale will be provided for each KPA.
- (c) The applicable assessment rating calculating (refer to paragraph 6.5.3 below) will then be used to add the scores and calculate a final KPA score.
- 6.5.2. Assessment of the Competency Framework



- (a) Each Competency will be assessed according to the extent to which the expected standards have been met.
- (b) An indicative rating on the five-point scale will be provided for each Competency.
- (c) The applicable assessment rating calculating (refer to paragraph 6.5.3) will then be used to add the scores and calculate a final CF score.

#### 6.5.3. Overall Rating

An overall rating is calculated by using the application assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

- 6.6. The assessment of the performance of the **Employee** will be based on the rating scale for KPA's and CCR's as reflected in the attached Performed Plan (**Annexure A**, Paragraph 3 and 4).
- 6.7. The assessment of the performance evaluation of the **Employee** will be performed by the evaluation panel constituted by the following persons:
  - Municipal Manager;
  - Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
  - Member of the executive committee;
  - Municipality Manager from another Municipality.
- 6.8. A secretariat service will be delivered to the evaluation panel by the committee section for administration and recordkeeping of evaluation results.

#### 7. SCHEDULE FOR PERFORMANCE REVIEWS

- **7.1.** The performance of the **Employee** in relation to his performance agreement will be reviewed quarterly with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:
- 7.2. The **Employer** will keep a record of the mid-year review and annual assessment meetings.
- 7.3. Performance feedback will be based on the **Employer**'s assessment of the **Employee**'s performance.
- 7.4. The **Employer** will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.5. The **Employer** may amend the provision of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be in that



case may be. In that case the **Employee** will be fully consulted before any such change is made.

### 8. DEVELOPMENT REQUIREMENTS

The Personal Development Plan (PDP) for addressing development gaps is attached as Annexure B.

#### 9. OBLIGATIONS OF THE EMPLOYER

- 9.1. The Employer will -
  - 9.1.1. Create an enabling environment to facilitate effective performance by the employee;
  - 9.1.2. Provide access to skill development and capacity building opportunities;
  - 9.1.3.Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
  - 9.1.4.On the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him to meet the performance objectives and targets established in terms of Agreement; and
  - 9.1.5. Make available to the **Employee** such resources as the **Employee** may reasonably require from times to assist him to meet the performance objectives and targets established in terms of this Agreement.

#### 10. CONSULTATION

- 10.1. The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others-
  - 10.1.1. A direct effect on the performance of any of the Employee's functions;
  - 10.1.2. Commit the **Employee** to implement or give effect to a decision made by the **Employer**; and
  - 10.1.3. A substantial financial effect on the **Employer**.
- 10.2. The **Employer** agrees to inform the **Employee** of the outcome of any decision taken pursuant to exercise of powers contemplated in 10.1 as soon as is practicable to enable the Employee to take any necessary action without delay.



#### 11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1. The evaluation of the **Employee**'s performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2. A performance bonus will be paid to the **Employee** in recognition of outstanding performance. In determining the performance bonus the relevant percentage is based on the overall rating, calculated by using the applicable assessment-rating calculator and based on the all-inclusive annual remuneration package as follows:
  - 11.2.1. A score of 130% to 149% is awarded a performance bonus ranging from 1% to 5% of the total remuneration due to the **Employee** in terms of the employment contract between the municipality and the Municipal Manager; and the Director Corporate Services
  - 11.2.2. A score of 150% and above is awarded a performance bonus ranging from 6% to 10% of the total remuneration due to the **Employee** in terms of the employment contract between the Municipal Manager; and the Director Corporate Services.
- 11.3. In the case of unacceptable performance, the **Employer** shall
  - 11.3.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his performance; and
  - 11.3.2 After appropriate performance counselling and having provided the necessary guidance and / or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his duties.

#### 12 DISPUTE RESOLUTION

- 12.3 Any disputes about the nature of the **Employee**'s performance agreement, whether it relates to key responsibilities, priorities, method of assessment and/ or any other matter provided for, will be mediated by
  - 12.3.1 The Mayor within thirty (30) days of receipt of a formal dispute from the **Employee**,

Whose decision shall be final and binding on both parties.

- 12.4 Any dispute about the outcome of the Employee's performance evaluation, will be mediated by
  - 12.4.1 A member of the Municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal performance Regulations, 2006, within thirty (30) of receipt of a formal dispute from the employee



Whose decision shall be final and binding on both parties.

#### 13 GENERAL

- 13.3 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer.**
- 13.4 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his contract of employment, or the effects of existing or new regulation, circulars, policies, directives or other instruments.
- 13.5 The performance assessment results will be submitted to the MEC responsible for local government in the relevant province as well as the national minister responsible for local government, within (14) days after the conclusion of the assessment

Thus done and signed at Melmoth on this day of \_\_\_\_\_\_\_ 2019.

AS WITNESSES:

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EMPLOYEE
DIRECTOR COMMUNITY & CORPORATE
SERVICES

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**AS WITNESS:** 

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MUNICIPAL MANAGER

PERFORMANCE PLAN 2019/2020

Se Jone		r ACTUAL						June																
8	Ī	TARGET		-	60	O)	-	1 report by 30 June 2020		-	30-Apr-20	30-Jun-20		5				-	64	100%	N	us.	100%	100%
SALDING SON		ACTUAL																						
CAVAINTER ENEMARY 31 MARKET		TARGET		-	м	6	-	1 report by 31 March 2020		C4	ı	1						-		100%		ψ	100%	7000
CHOMO CO		ACTUAL																						
DHO HE DHOME		TARGET		-	2	Ф	-	1 report by 31 December 2019		87	1	. 1						-	2	100%		ις	100%	70007
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OVARTER ENDING		TARGET	AND ADMINISTRATION	-	eo.	69	F	1 report by 30 September 2019	-	(4	1	t			30-Sep-17		INFORMATION TECHNOLOGY	f		100%		ις	100%	4000%
	MINISTER TARGET		SUPPORT	4	11	33	4	4	1 critical position filled by 30 September 2019	Minimum of 7 reports to Council	30-Apr-20	30-Jun-20	30~Jun-20	6.	30-Sep-17		INFOR	4	4	100%	2	20 Policies tested	100%	10087
	THOUSE .		COUNCE			÷				*			*		PA.	25					(19)			
	UNIT OF MEASUREMENT			Number of Council meetings	Number of EXCO meetings	Number of Portfolio meetings	Number of Joint Ward committee Meetings	Number of reports on tracking attendance of meetings by Councillors	Date	Report on incidents and incidents reports to Council	Skills Development Plan, Annual Traning Report and WSP	Council Resolution	Staff Wekness Campaign for all employees by 30 June 2020	Number of staff trained	Presentation of Terms of Reference for Council Committees to Council, Exco, Portfolios of Corporate and Community Services, Finance and Technical Services.			Number of Meetings	Number of Policy Awareness Workshops	Percentage	Disaster recovery testing report	Report to Council committees on findings	percentage	раговијоно
	PERFORMANCE TANGET			Ensure effective and functional municipal structures and communication by accordinating and	acilitating 04 Council meetings, 11 XCO meetings, 33 Portfolio	committee meetings and by joint ward committee meetings by 30 June 2020 as per the approved schedule of	meetings.		Ensure that the all critical positions (S66 & S57) are filled by 30 September 2019.	Ensure Incident are reported immediately to Supervisors and that the Incidents on dufy investigations (IOD) are conducted within 7 days	_	Training Report and Workplace Skills Plan for approval to Council by 30 June 2020.	Ensure the Implementation of staff wellness programme by 30 June 2020	Training and development of Staff in accordance to Skills Development Plan by ensuring that staff are trained by 30 June 2020 and submit reports to portfolio on a quarday bases.	Ensuring presentation of Terms of Reference for Council Committees to Council Committees of Council Exco. Portfolice of Corporate and Community Services, Finance and Community Services.			Ensure the Effective sitting of 4 IT Steering committee meetings by 30 June 2020.	Ensure that IT Policy awareness of newly appointed staff by 30 June 2020.	ensure that IT helpdesk attends to all IT related querries	ensure the testing of Disaster Recovery Plan by 31 December 2018	ensure facilitation of the testing of effectiveness of iT Policies	ensure that all 5 municipal sites are operational & monitored	ensure that all 5 municipal sites are
	STRATEGIE OBJECTIVE				aerut	ounta la	edisinum		m SN					v s elseno oT	_ 5 m			bas seal	899	A swaret	ioilo¶ T		je	
	NATIONAL APA					Good Governance and public participation			Institutional Development and Municipal Transformatilon	Institutional Development and Municipal Transformatilon	Institutional Development and Municipal Transformatilon		Institutionat Development and Municipal Transformation	Institutional Development and Municipal Transformation	Institutional Development and Municipal Transformattion					Institutional	Development and Municipal			
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CORPORATE SEREVICES



	ACTUAL																													
CHARTER ERONG	TARGET			38	7-	100%							24/05/2020				8			Aproval of HR Policies	Council aproval of By Laws	Council aproval of Reviewed policies	-		m			m	o	
26	ACTUAL																				Ö									
DUARTER ENDING 31 WARDH	TARGET			38	-	75%				23/04/2020						18/03/20 to 23/03/202	121	_							6			ro es	6	
SADMG C	ACTUAL															18														
SUARTER SHOKE 31 DEC	TARGET		ITTEES	8	-	9609			25-10-2019					02-Oct-19	01-Dec-19		Q								m			en	m	
Engline)	ACTUAL		PUBLIC PARTICIPATION & WARD COMMITTEES																RELATIONS								AGEMENT			
OUNATER END MADEPT	TARGET		PARTICIPATION	88	-	30%		LIBRARY SERVICES			19-Sep-09	19-09-2019					23		LEGAL SERVICES/LABOUR RELATIONS						m		DEPARTMENTAL MANAGEMENT	ю	м	
Assessed Tanener			PUBLIC	158	4	100% spent by 30 June 2020		LIER				60					8 outreach program by 30 June 2019.		LEGAL SE	Devaloped HR Policies approved by Council by 30 JUNE 2020.	Developed Muncipal By laws approved by Council by 30 June 2020.	Reviewed Policies approved by Council by 30 June 2020	As per appointment	As per appointment	12		DEPAI	12 Meetings by 30 June 2020	12 Meetings by 30 June 2020	
T-MERCHAN.		0		ės.	*	es.	100					9					51	9			(W)		(0)	7		9			*	es
TAINING AN AGAIN				Number of ward committee meetings	Number of rapid response meetings held	percentage spent			Date of Mother Tongus Day held	Date of World Book Day held	Date Literacy Day held	Date World Read Aloud Day held	Date of Worl Play Day held	Oate of International day of the Elders held	Date of World Alds Day held	Date of Library Week held	Number of Outreach program per quarter.				Date of approval		Training of all new employees on Code of Conduct and municipal atructures by 30 June 2020	Signing of Code of Conduct by new employees	number of meetings			Number of meetings	Number of meetings	
VERN OMBANIC TANCET				Ensure the sitting of monthly ward committee meetings for all municipal wards.	ensure 4 meetings of Rapid Response team	Ensure the effective provision of Burial to indigent households by ensuring 100% spending of the pauper burial vote by 30 June 2020.					Ensure effective and functional library services for the community by	conducting 8 library activities or programmes as per the national plan					Conduct Schools outreach program in N 2 schools per quarter & 1 for the correctional services.				Ensure the developemnt and review of Municipal By-Laws by 30 June 2020			structures. And also signing of Code of conduct	Ensure sitting of LFF monthly meetings			Ensure that 12 Departmental Staff meetings are held by 30 June 2020.	Ensure that 12 Section Heads meetings are held by 30 June 2020.	
STRATEGIC OR JECTIVE				tnegibi	csre of in	yų.			8	ervice					hood	mi oT					acusu	влоб рос						anuer traent fraene	ırdəp	
MATERIAL MITA					Good Governance and Participation							Community and Social	services/Cross cutting Intevention									Good governance and Public participation	-					Institutional Development	Transformation	
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SHANTTH ISLOHO	TARGET						м				-	0.	23	-				4	100%	50 bookings	250 bookings
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SHARTER ENSING	TARGET		Submit adjustment budget to CFO by 15 January 2020.	Submit drafft budget to CFO by 15 March 2020.			m				-		23	4"				-	100%	50 bookings	250 bookings
Commo	ACTUAL																				
31.000	TARGET	AANAGEMENT					м	Approved PAIA Manual by 31 December 2019			-		62	-	Zulu dance to be held by 2019/12/31	Gospel and prayer day to be held by 2019/12/31		-	100%	50 bookings	250 bookings
NOTER ENGINEE 30 MINT	ACTUAL	D FINANCIAL A								90											
SE OF	TARGET	BUDGETING AN				REGISTRY	en en			DISASTER AND SOCIAL SERVICES	T-		0	-			PROTECTION SERVICES	ş	100%	50 baokings	250 bookings
		DEPARTMENTAL BUDGETING AND FINANCIAL MANAGEMENT	15-Jan-20	15-Mar-20		REG	Ü	Approved PAIA Manual by 31 December 2019		DISASTER AND	च	10	ata	4 reports	Zulu dence to be held by 2019/12/31	Gospel and prayer day to be held by 2019/12/31	РЯОТЕСТІС	47	100%	Ensure that 200 leaners ficences bookings are done by 30 June 2020	Ensure that a minimun of 1000 drivers licences bookings are done by 30 June 2020
- Company			ès	ci .	4		2		9						m	n					
THE CO. CO. CO. CO. CO. CO. CO.			Adjustment budget submitted by 15 January 2020.	Draft budget submitted by 15 March 2020.			monthly registery reports	Approval of the PAIA Manual			Number of Disseler Forums Meetings held	Number of critical reported cases	Number of Disaster Awareness intiatives held	Disater incidents report submitted to MANCO.	Date of zulu dence	Date of Gospel and Prayer Day		Number of CFP meetings attended	Percentage	Number of learners licence bookings	Number of drivers licence bookings
A COLUMN TANKS			Ensure the submittion of the 2019/20 sdjustment budget to CFO by 15 January 2020	Ensure the submittion of the 2020/21 draft budget proposals to CFO by 15 March 2020			ensure 100% administration support with proper record keeping and filing.	To ensure transparency in Records Management by developing a PAIA Manuel by 31 December 2019.			Ensure implementation of the Disaster management Plan by ensuring 4 disester forum meetings are held by 30 June 2020	Respond with diseater relief support to all critical & severe reported diseaster incidents by 30 June 2020	Ensure that 8 Awareness Campaigns are held by 30 June 2020.	Ensure that all diseaster reported incidents are submitted to , MANCO on a quartely bases.	Ensure the implementation of Cultural Programmes by conducting Zulu				Ensure effecienct and effective examination of 100% vehicles brought to the testing station by 30 June 2020	Ensure that a minimum of 200 leaners licences bookings are done by 30 June 2020	Ensure that a minimum of 1000 drivers licences bookings are done by 30 June 2020.
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MALIONIA FOR			FINANCIAL MANAGEMENT AND FINANCIAL MARIETY				etitutional Development	Transformation				Community & Disaster Management			COMMUNITY & SOCIAL	SERVICES				Community & Social	
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Companie								CONTRACTOR SHOWS IN THE STATE OF STATE	046	SUBSTITUTE STORY	ST SEC	SAMPLE THOMS 31 MARICH	MOND	SALANTIN ENDON	Orado
Committee   Comm			THE HOS CONTROL	Name of Street, or other Paris, or other Paris	THE OF PEARINGERENT	WDOHL	MANAGE TARGET	TARGET	ACTUAL	TARGET	ACTUAL	TARGET	ACTUAL	TARGET	ACTUAL
Commerciation of the commercial	9.0			Ensure appointment of service provider for traffic management system by 31 December 2019			Appointment of service provider for traffic managenment system by 31 December 2019			Appoint service provider for traffic management system					
Contraction by a board   Contraction by a bo						n									
Companient biology   Compani							BACKT	O BASICS							
Processorial because  The community & South Control of So	0	INSTITUTIONAL DEVELOPMENT AND MUNICIPAL		Ensure the submission of 4 quartely report to MANCO by 30 June 2020.	Number of B2B reports submitted to MANCO	*		1 B2B report submitted to MANCO.		1 B2B report ubmitted to MANCO.		1 B2B report submitted to MANCO.		1 B2B report submitted to MANCO.	
Community   Ecologia	20						SPORT AND	RECREATION							
The community & bendant Development and the community of community of community and the community of community	5			Ensure the participation of the Municipality in the District Indigenous games on 31 August 2019	Date of participation	178	uccessful participation the indigent gernes by 31 August 2019.	Selection of participants and participation in the indigenous games by 31 August 2019.							
To community a Society  The final professional profession	36	Community & Social Development Services		Ensure the holding of the Mayoral cup by 30 September 2019	Date of holding of Mayoral cup	13	Ensure the holding of the Mayoral cup by 30 Sept	30-Sep							
Development Services  The promoted by a feed of the production of	-			Ensure facilitation and implementation of sports development programme by 30 June 2020	Date of sports development programme		Facilitation and implementation of sports development programme by 30 June 2020							Implementation of Sports Development Programme by 30 June	
Community & Security  The Community & Securi														2020	
The community & Social   The community of Soci							YOUTH DE	VELOPMENT							
Community & Secial   Prior the Youth Country   Community & Secial   Co			bra sat fains		Mayoral Drivers license Program	26	Date			31-Dec-19		1			
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Principle of the year of volume programme   Production event   1   Date   Proceedings per varied   1   Date   Proceder   Proceder   1   Date   1   Date   Proceder   1   Date   1   Date   Proceder   1   Date   1			hement		Date of Youth Council	N	Date							Hold Youth Council by 30 June 2020	
Septemble   Sept	4		act coT Imi	Host the youth celebration event through the Nyusi Volume programme	Youth celebration event	7	Date								
Ensure the processor of the community & Social Ensure that the farthese device the community and the c						7				_					
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Community & Social Ensure that the heritage day is held by 30 Date of Heritage Day September 2019  Community & Social Ensure that the world ALDS day is held by 30 Date of Heritage Day September 2019  Community & Social Ensure that the world ALDS day is held by 30 Date of world ALDS day  On 1 December 2019  Support 13 established ECD centres with educational metarial by 31-Dec.  Support 3 established ECD centres Author of ECD centres are supported with educational metarial by 31-Dec. 10 Date of senior clibrars programme  2 31-Dec. 10 December 2019  Support 3 September 2019  World ALDS day held by 30 Date of world ALDS day  World ALDS day held by 20 Date of senior clibrars programme  3 Date of senior clibrars programme  3 Date of senior clibrars programme  3 Date of senior clibrars programme			ипшшоэ.	Sukume Sekhe Programme by conductin warraom meetings & OSS monthly meetings and reed dance by		.04	12	m		m		8		0	
Community & Social  Ensure that the harkage day is haid by  Ose selection of the finage Day  Ose selection of the finage day is haid by  Ose of the finage Day  Ose of the finage day is haid by  Ose of the finage Day  Ose of the finage day is haid by  Ose of the finage Day  Ose of			cy in our	OZUZBI ZUZU		0	Reed dance held by 30 September 2019	30-Sep-19							
Development Services Ge Ensure that the world AIDS day is held Development Services on 1 December 2019  Date of world AIDS day held by 2019  Number of ECD centres support 12 sestablished ECD centres with educational material support for senior citizen by 31-Dec-19  Stroke AIDS day held by 2019  On 1 December 2019  Date of world AIDS day held by 2019  Date of world AIDS day held by 2019  Date of world AIDS day held by 2019  On 1 December 2019  Date of world AIDS day held by 2019  On 1 December 2019  Date of world AIDS day held by 2019  On 1 December 2019  Date of world AIDS day held by 2019  On 1 December 201	2		uapuad	Ensure that the heritage day is held by 30 Sextember 2020	Date of Heritage Day	.04	Heritage day held by 30- Spt-2019	30-Sep-19							
Support 13 established ECD centres  With educational material by 31-Dec.  Number of ECD centres  13 ECD centres supported with education of senior clitzens programme  2		Community & Social Development Services	promote de	Ensure that the world AIDS day is held on 1 December 2019	Date of world AIDS day	es .	World AIDS day held by 2019/12/01			01-Dec-19					
The Use the Support for senior citizen Date of senior citizens programme 31-Dec-19				Support 13 established ECD centres with educational material by 31-Dec-2019	Number of ECD centres	C4	13 ECD centres supported with educational material		if	13 ECD centres ipported by 31-Dec-					
	7		of ho besiler		Date of senior citizens programme	2	31-Dec-19			31-Dec-19					





CORPORATE SEREVICES

SUPPLIES CADING	ACTUAL																					
8	TARGET					-	4	+	30	0		-				현						
NO.	ACTUAL																					
ST NAMES	TARGET					4	4	-		10		-										
4	ACTUAL																					
24 Delic	TARGET	31-Dep-19			Approved Final LED/Tourism strategy by Council by 2019/12/31	-	4	-				-					Submit 1 report to Council by 31-Dec-19				21/10/80	11/
Moerr	ACTUAL																					
0.00	TARGET			MT		-	4	-			TOURISM	+			STATE TRANSMICS AND CONTECTMENT				9	9	*	1
	ANNUAL TANCES	31-Dec-19		ECONOMIC DEVELOPMENT	Approved LED strategy by 2019/12/31	4 Consultative meetings to be held by 30 June 2020	16 business certificate	4	30 permits to be issued	20 cooperatives registered	700	4	30-Jun-20	-	STATE TRAINING	12	1 Report					MINICIPAL MANAGER
	WESTERLY	in the	4	LOCAL ECON	- N-2									- 0		ë	2	4	100		or,	DATE
	UNET CAT MEASUREMENT	Date			Review and adoption of LED stretegy by 31 December 2019	Number of meetings	Issued business certificates	Compliance Meeting	Number of permits issued	Number of Cooperatives registered		Number of meetings	Number of tourism establishments visited			Number	Report					
	Printelenakon takun	disatuty by providing support to disabled people around Mithorijanani municipality by 31 December 2018			Ensure final approval of the establishes LED/Tourism strategy by 31 December 2019	Ensure the implementation of all LED initiative Progremmes by ensuring 4 consultative meetings with LED structures by 30 June 2020	Assist 16 Businesses within Mihonjaneni Municipality in obtaining Business Licences by 30 June 2020	Ensure that 4 business compliance meetings are held by 30 Juna 2020	Ensure that 30 informal Traders are in possession of a legal permits through the completion of the informal trader detabase by 30 June 2020	Ensure the registering of 20 new cooperatives to get acredatation certificate by 30 June 2020		Ensure that 4 CTO meeting are held by <sub>§</sub> 30 June 2020	Ensure that all Mthonjaneni Tourism establishments are visited by 30 June 2020			Ensure academic support by proving buseries to 12 staff members by 30 June 2020	Prepare & submit to Council a report on job evaluation by 31 December 2019		YOYAL		1.	
	SPRATEGIC ORMETHE	olg dens dens			erit ni tner seitinuhod	mic Developn economic op	y and create	municipalii		sector anali		nidiw inens	qrni oT mainuod ĮmoritiM			eldanis	etseno o'i leua bas soilvae		OT.			OMMUNITY
	NATIONAL SUM						Local Economic	Development	ı			Community & Social	Development Services			Institutional development &	municipal transformation				Sion:	DIRECTOR CORPORATE AND COMMUNITY
	4	896		12	100	29	e.	18	2	5 93	*	1,0	2.01		.4	th.	27.0					

SDBIP 2017/18

#### **COMPETENCY FRAMEWORK**

## Competency Assessment Sheet 2019/2020

- 1. In terms of Local Government: Regulations on appointment and conditions of employment of Senior Managers, reg. 21 of 17 January 2014, the "core competencies" are competencies that cut across all levels of work in a municipality and an enhance contextualised leadership that guarantees service delivery impact; and "leading competencies" means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results.
- 2. There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance.
- 3. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance and is listed as follows:

COMPETENCY		WEIGHTING
Strategic Direction and leadership	<ul> <li>Impact and influence</li> <li>Institutional Performance Management</li> <li>Strategic Planning and Management</li> <li>Organisational Awareness</li> </ul>	9
People Management	<ul> <li>Human Capital Planning and Development</li> <li>Diversity Management</li> <li>Employee Relations Management</li> <li>Negotiation and Dispute Management</li> </ul>	9
Program and project Management	<ul> <li>Program and Project Planning and Implementation</li> <li>Employee Relations Management</li> <li>Negotiation and Dispute Management</li> </ul>	9
Financial Management	<ul> <li>Budget Planning and Execution</li> <li>Financial Strategy and Delivery</li> <li>Financial Reporting and Monitoring</li> </ul>	9
Change Leadership	<ul> <li>Change vision and Strategy</li> <li>Process Design and Improvement</li> <li>Change Impact Monitoring and Evaluation</li> </ul>	8
Governance Leadership	<ul> <li>Policy Formulation</li> <li>Risk and Compliance Management</li> <li>Cooperative Governance</li> </ul>	8
WEIGHTING LEADING CON	MPETENCIES	52
CORE COMPETENCIES		
COMPETENCY		WEIGHTING
Moral Competence		8
Planning and Organising		8
Analysis and Innovation		8
Knowledge and Informatio	n Management	8
Communication		8
Results and Quality Focus	OFTENDER	8
WEIGHTING CORE COMI		48
Total Percentage weightin	S TO THE RESERVE T	100%



4. The assessment of the manager on the performance of competencies will be based on the following rating scale:

Achievement level	Description	SCORING
Basic	Applies basic concepts, methods, and understanding of local government operations, but required supervision and development intervention	1-2
Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses	3
Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analyses	4
Superior	Has a comprehensive understanding of local government operation, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods	5

5. The following competencies are to be evaluated during the Annual Performance Assessment:

Cluster		Leading Competencies	
Competency Name		Strategic Direction and Lea	adership
Competency Definition		Provide and direct a vision inspire and deploy others institutional mandate	for the institution, and
	ACHIEVEMENT	LEVELS (RATING)	
BASIC 1 - 2	COMPETENT 3	ADVANCED 4	SUPERIOR 5
<ul> <li>Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate</li> <li>Describe how specific tasks link to institutional strategies but has limited influence in directing strategy</li> <li>Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole</li> <li>Demonstrate a basic understanding of key decision makers</li> </ul>	<ul> <li>Give direction to team in realising the institution's strategic mandate and set objectives</li> <li>Has a positive impact and influence on the morale, engagement and participation of team members</li> <li>Develop actions plans to execute and guide strategy implementation</li> <li>Assist in defining performance measure to monitor the progress And effectiveness of the institution</li> <li>Displays an awareness of institutional structures and political factors</li> <li>Effectively communicate barriers to execution to relevant parties</li> <li>Provide guidance to all stakeholders in the achievement of strategic mandate</li> <li>Understand the aim and objectives of the institution and relate it to own work</li> </ul>	<ul> <li>Evaluate all activities to determine value and alignment to strategic intent</li> <li>Displays in-depth knowledge and understanding of strategic planning</li> <li>Align strategy and goals across all functional areas</li> <li>Activity define performance measure to monitor the progress and effectiveness of the institution</li> <li>Consistently challenge strategic plans to ensure relevance</li> <li>Understand institutional structures and political factors, and the consequences of actions</li> <li>Empower other to follow strategic direction and deal with complex situations</li> <li>Guide the institution through complex and ambiguous concern</li> <li>Use understanding of power relationships and dynamic tensions among key players to frame communication and develop strategies, positions and alliances</li> </ul>	<ul> <li>Structure and position the institution to local government priorities</li> <li>Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework</li> <li>Hold self-accountable for strategy execution and results</li> <li>Provide impact and influence through building and maintaining strategic relationships</li> <li>Create an environment that facilitates loyalty and innovation</li> <li>Display a superior level of self-discipline and integrity in actions integrate various systems into a collective whole to optimise institutional performance management</li> <li>Uses understanding of competing interest to manoeuvre successfully to a win/win outcome</li> </ul>
WEIGHTING	After more than the		9
MANAGER SCORE			
EVALUATION PANEL SCO	RF.		

Us)

Cluster		Leading Competencies	
Competency Name		People Management	
Competency Definition		Effectively manage, inspire and encourage people, respect diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives	
	ACHIEVEMENT	LEVELS (RATING)	
BASIC 1 - 2	COMPETENT	ADVANCED 4	SUPERIOR
Participate in team goals setting and problem solving Interact and collaborate with people of diverse backgrounds Aware of guidelines for employee development, but requires support in Implementing development initiatives	<ul> <li>Seek opportunities to increase team contribution and responsibility</li> <li>Respect and support the diverse nature of the benefits of a diverse approach</li> <li>Effectively delegate tasks and empower others to increase contribution and execute function optimally</li> <li>Apply relevant employee legislation fairly and consistently</li> <li>Facilitate team goal setting and problem solving</li> <li>Effectively identify capacity requirements to fulfil the strategic mandate</li> </ul>	<ul> <li>Identify ineffective team and work processes and recommend remedial interventions</li> <li>Recognise and reward effective and desired behaviour</li> <li>Provided mentoring and guidance to others in order to increase personal effectiveness</li> <li>Identify development and learning needs within the team</li> <li>Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism</li> <li>Inspire a culture of performance excellence by giving positive and constructive feedback to the team</li> <li>Achieve agreement or consensus in adversarial environments</li> <li>Lead and unite divisions to achieve institutional objectives</li> </ul>	<ul> <li>Develop and incorporate best practice people management processes, approaches and tools across the institution</li> <li>Foster a culture of discipline, responsibility and accountability</li> <li>Understand the impact of diversity in performance and Actively incorporate a diversity strategy in the institution</li> <li>Develop comprehensive integrate</li> <li>Strategies and approaches to human capital development and management</li> <li>Actively identify trends and predict capacity requirements to facilitation unified transition and performance management</li> </ul>
WEIGHTING MANAGER SCORE			9
VALUATION PANEL SCOR	e de la companya de l		

OMPETENCY 3			
Cluster		Leading Competencies	
Competency Name Competency Definition		Program and Project Mana Able to understand programanagement methodolog and evaluate specific active on set objectives	am and project y; plan, manage, monitor
	ACHIEVEMENT	LEVELS (RATING)	
BASIC	COMPETENT	ADVANCED	SUPERIOR
1-2	3	4	SUPERIOR 5
Initiate projects after approval from higher authorities Understand procedures of program and projects management methodology, implications and stakeholders involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide	<ul> <li>Establish broad stakeholder involvement and communication the project status and key milestones</li> <li>Define the roles and responsibilities of the project team and create clarity around expectations</li> <li>Find a balance between project deadline and the quality of deliverables</li> <li>Identify appropriate project resources to facilitate the effective completion of the deliverables</li> <li>Comply with Statutory requirements and apply policies in a consistent manner</li> <li>Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource allocation</li> </ul>	<ul> <li>Manage multiple programs and balance priorities and conflicts according to institutional goals</li> <li>Apply effective risk management strategies through impact assessment and resource requirements</li> <li>Modify project scope and budget when required without compromising the quality and objectives of the project</li> <li>Involve top-level authorities and relevant stakeholders in seeking project buy-in</li> <li>Identify and apply contemporary project management methodology Influence and motivate project team to deliver exceptional results</li> <li>Monitor policy implementation and apply procedures to manage risks</li> </ul>	<ul> <li>Understand and conceptualise the long-term implication of desired project outcomes</li> <li>Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives</li> <li>Consider and initiate projects that forces on achievement of the long-term objectives Influence people in positions of authority to implement outcomes of projects</li> <li>Lead and direct translation of policy into workable actions plans</li> <li>Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed</li> </ul>
EIGHTING ANAGER SCORE			9
ALUATION PANEL SCOR	F		

Cluster		Leading Competencies	
Competency Name		Financial Management	
Competency Definition		Able to compile, plan, manage budgets, control cash flow, institute financial risk management and administer processes in accordance with recognised financial practices. Further to ensure that all financial transactions are managed in an ethical manner	
24516		LEVELS (RATING)	
BASIC 1-2	COMPETENT	ADVANCED 4	SUPERIOR 5
Understand basic financial concepts and methods as they relate to institutional processes and activities Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance the importance of asset control	<ul> <li>Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate</li> <li>Assess, identify and manage financial risks</li> <li>Assume a cost saving approach to financial management</li> <li>Prepare financial reports based on specified formats</li> <li>Consider and understand the financial implications of decisions and suggestions</li> <li>Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and implement proper monitoring and evaluation practices to ensure appropriate spending against budget</li> </ul>	<ul> <li>Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility</li> <li>Prepare budgets that are aligned to the strategic objectives of the institution</li> <li>Address complex budgeting and financial management concerns</li> <li>Puts systems and processes in place to enhance the quality and integrity of financial management practices</li> <li>Advise on policies and procedures regarding asset control</li> <li>Promote National Treasury's regulatory framework for Financial Management</li> </ul>	<ul> <li>Develop planning tools to assist in evaluating and monitoring future expenditure trends</li> <li>Set budget frameworks for the institution on expenditure and other financial processes</li> <li>Build and nurture partnership to improve financial management and achieve financial savings</li> <li>Actively identity and implement new methods to improve asset control</li> <li>Display professionalism in dealing with financia data and processes</li> </ul>
122 1 10 1 2 1 121			
EIGHTING ANAGER SCORE			9



ompetency Name ompetency Definition  BASIC 1 - 2	ACHIEVEMENT	Change leadership  Able to direct and initiate in on all levels in order to such implement new initiatives and initiatives.	
BASIC	ACHIEVEMENT	on all levels in order to suc	
	ACHIEVEIVIENT	and quality services to the	and deliver professional
1 2 4	COMPETENT	ADVANCED 4	SUPERIOR 5
Display an awareness of change interventions, and the benefits of transformation initiatives Able to identify basic needs for change Identify gaps between the current and desired state Identify potential risk and challenges to transformation, including resistance to change factors Participate in change programs and piloting change interventions on the institution with the broader scope of local Government	<ul> <li>Perform an analysis of the change imp[act on the social, political and economic environment</li> <li>Maintain clam and focus during change</li> <li>Able to assist team members during change and keep them focused on the deliverables</li> <li>Volunteer to lead change efforts outside of own work team</li> <li>Able to gain buy-in and approval for change, from relevant stakeholders</li> <li>Identify change readiness levels and assist in resolving resistance to change factors</li> <li>Design change interventions that are aligned with the institution's strategic objectives and goals</li> </ul>	<ul> <li>Actively monitor change impact and results and convey progress to relevant stakeholders</li> <li>Secure buy-in and sponsorship for change initiatives</li> <li>Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness</li> <li>Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change</li> <li>Take the lead in impactful change programs</li> <li>Benchmark change intervention against best change practices</li> <li>Understand the impact and psychology of change, and put remedial interventions in place to facilitate effective transformation</li> <li>Take calculated risk and seek new ideas from best practice scenarios, and identify the potential for implementation</li> </ul>	<ul> <li>Sponsor change agent and create a network of change leaders who support the interventions</li> <li>Actively adapt current structures and processes to incorporate and processes to incorporate the change intervention</li> <li>Mentor and guide team members on the effects of change resistance factors and how to integrat change</li> <li>Motivate and inspire others around change initiatives</li> </ul>
EIGHTING			8



Cluster Competency Name Competency Definition		Leading Competencies	
		Courses as I and a solution	
Competency Definition /		Governance leadership  Able to promote, direct and apply professionalism ir managing risk and compliance requirement and apply a thorough understanding of governance practices and obligations. Further, Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships	
	ACHIEVEMENT	LEVELS (RATING)	
BASIC 1 - 2	COMPETENT	ADVANCED 4	SUPERIOR 5
awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements Understand the Structure of cooperative of cooperative government but requires guidance on fostering workable relationships	Display a thorough understanding of governance and risk and compliance factors and implement plans to address these Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution Actively driven policy formulation with the institution to ensure the achievement of objectives	<ul> <li>Able to link into key institutional objectives and drivers</li> <li>Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles</li> <li>Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives</li> <li>Demonstrate a thorough understanding of risk retention plans</li> <li>Identify and implement comprehensive risk management systems and processes</li> <li>Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations</li> </ul>	Demonstrate a high level of commitment in complying with governance requirements     Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework     Able to advise local Government on risk management strategies, best practice interventions and compliance management     Able to forge positive relationship on cooperative government level to enhance the effectiveness of local government     Able to shape, direct and drive the formulation of policies on a macro level
WEIGHTING			8
MANAGER SCORE			



Cluster		Core Competencies	
Competency Name		Moral competence	
Competency Definition		Able to identify moral trigg	ers, apply reasoning that
		promotes honest and integ	-
	AND THE TOP OF PROPERTY	display behaviour that refle	ects moral competence
		LEVELS (RATING)	
BASIC	COMPETENT	ADVANCED	SUPERIOR
Realise the impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent	Conduct self in alignment with the values of local government and the institution Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local government	Identify, develop, and apply measures of self-correction Able to gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations takes an active stance against corruption and dishonesty when noted Identify and Actively promote the value of the institution to internal and external stakeholders Able to work in unity with team and not seek personal gain Apply universal moral principles consistently to achieve moral decisions	Create an environment conduction of moral practices Actively develop and implement measure to combat fraud and corruption Set integrity standards and shared accountability measures across the institution to support the objectives of local government Take responsibility for own actions and decisions, even if the consequences are unfavourable
WEIGHTING		ilderige Lottle 689	8
MANAGER SCORE			



**EVALUATION PANEL SCORE** 

Cluster		Core Competencies	
Competency Name		Planning and Organising	
Competency Definition		Able to plan, priorities and resources effectively to endelivery and build efficient manage risk	sure the quality to service
	ACHIEVEMENT	LEVELS (RATING)	
BASIC	COMPETENT	ADVANCED	SUPERIOR
1-2	3	4	5
Able to follow basic plans and organise tasks around set objectives Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans Able to follow existing plans and ensure that objective are met Focus on short term objectives in developing plans and actions Arrange information and resource required for a task, but require further structure and organisation	<ul> <li>Actively and appropriately organise information and resource required for a task</li> <li>Recognise the urgency and importance of tasks</li> <li>Balance short and long-term plans and goals and incorporate into the team's performance objectives</li> <li>Schedule tasks to ensure they are performed within budget and with efficient use of time and resource</li> <li>Measures progress and monitor performance results</li> </ul>	<ul> <li>Able to define institutional objective, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation</li> <li>Identify in advance required stage and actions to complete tasks and projects</li> <li>Schedule realistic and milestones for tasks and projects</li> <li>Produce clear, detailed and comprehensive plans to achieve institutional objectives</li> <li>Identify possible risk factor and design and implement appropriate contingency plans</li> <li>Adapt plans in light of changing circumstances</li> <li>Priorities tasks and projects according to their relevant urgency and importance</li> </ul>	<ul> <li>Focus on broad strategies and initiative when developing plans and actions</li> <li>Able to project and forecast short, medium and long term requirements of the institution and local government</li> <li>Translate policy into relevant projects to facilitate the achievement of institutional objectives</li> </ul>
WEIGHTING			8



Cluster		Core Competencies	
Competency Name		Analysis and Innovation	
Competency Definition		Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives	
	ACHIEVEMENT	LEVELS (RATING)	ve key strategie objectives
BASIC 1 - 2	COMPETENT	ADVANCED 4	SUPERIOR 5
<ul> <li>Understand the basic operation of analysis, but lack detail and thoroughness</li> <li>Able to balance independent analysis with requesting assistance from others</li> <li>Recommend new ways to perform tasks within own function</li> <li>Propose simple remedial interventions that marginally challenges the status quo</li> <li>Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking</li> </ul>	Demonstrate logical problems solving techniques and approaches and provide rationale for recommendations     Demonstrate objectivity, insight, and thoroughness when analysing problems into manageable parts and identify solutions     Consult internal and external stakeholders on opportunities to improve processes and service delivery     Clearly communicate the benefits of new opportunities an innovative solutions to stakeholders     Continuously identify opportunities to enhance internal processes     Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention	<ul> <li>Coaches team members on analytical and innovative approaches and techniques</li> <li>Engage with appropriate individual in analysing and resolving complex problems</li> <li>Identify solutions on various areas in the institution</li> <li>Formulate and implement new ideas throughout the institution</li> <li>Able to gain approval and buy-in for proposed interventions from relevant stakeholders</li> <li>Identify trends and best practices in process and service delivery and propose institutional application</li> <li>Continuously engage in research to identify client needs</li> </ul>	Demonstrate complex analytical and problem solving approaches and techniques     Create an environment conducive to analytical and fact-based problem-solving     Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence     Create an environment that fosters innovative thinking and follows a learning organisation approach     Be a thought leader on innovative customers service delivery, and process optimisation     Play an active role in sharing best practice solutions and engage in national and international local government seminars and conference
WEIGHTING			8
MANAGER SCORE			
EVALUATION PANEL SCO	RE		



Cluster		Core Competencies	
Competency Name		Knowledge and information	n management
Competency Definition	A OLIVE (CAPAIX	Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base to local government	
	·	LEVELS (RATING)	
BASIC 1-2	COMPETENT 3	ADVANCED 4	SUPERIOR 5
<ul> <li>Collect, categorise and track-relevant information required for specific tasks and projects</li> <li>Analyse and interpret information to draw conclusions</li> <li>Seek new sources of information to increase the knowledge base</li> <li>Regularly share information and knowledge with internal stakeholders and team members</li> </ul>	<ul> <li>Use appropriate information systems and technology to manage institutional knowledge sharing</li> <li>Evaluate data from various sources and use information effectively to influence decisions and provide solutions</li> <li>Actively create mechanisms and structures for sharing of information</li> <li>Use external and internal resources to research and provide relevant and cutting-edge</li> <li>Knowledge to enhance institutional effectiveness and efficiency</li> </ul>	<ul> <li>Effectively predict future information and knowledge management requirements and systems</li> <li>Develop standards and processes to meet future knowledge management needs</li> <li>Share and promote best practice knowledge management across various institutions</li> <li>Establish accurate measures and monitoring systems for knowledge and information management</li> <li>Create a culture conducive of learning and knowledge sharing</li> <li>Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches</li> </ul>	<ul> <li>Create and support vision and culture where team members are empowered to seek, gain and share knowledge and information</li> <li>Establish partnerships across local government to facilitate knowledge management</li> <li>Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach</li> <li>Recognise and exploit knowledge points in interactions with internal and external stokeholds</li> </ul>
WEIGHTING	THE ENDING IN THE REAL PROPERTY.		8
MANAGER SCORE			0
EVALUATION PANEL SCO			



Cluster		Core Competencies	
Competency Name		Communication	lmandadae 121
Competency Definition		Able to share information, clear, focused and concise the audience in order to eff the influence stakeholders outcome	manner appropriate for fectively convey, persuade
	ACHIEVEMENT	LEVELS (RATING)	
BASIC 1 - 2	COMPETENT 3	ADVANCED 4	SUPERIOR 5
<ul> <li>Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools</li> <li>Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration</li> <li>Disseminate and convey information and knowledge adequately</li> </ul>	<ul> <li>Express ideas to individuals and groups formal and informal setting in a manner that in interesting and motivating</li> <li>Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs</li> <li>Adapt communication content and style to suit the audience and facilitate optimal information transfer</li> <li>Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders</li> <li>Compile clear, focused, concise and well-structured written documents</li> </ul>	<ul> <li>Effectively communicate highrisk and sensitive matters to relevant stakeholders</li> <li>Develop a well-defined communication strategy</li> <li>Balance political perspective with institutional needs when communicating viewpoints on complex issues</li> <li>Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho pele principles</li> <li>Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution</li> <li>Able to communicate with the media with high levels of moral competence and discipline</li> </ul>	<ul> <li>Regarded as a specialist in negotiations and representing the institution</li> <li>Able to inspire and motivate others through positive communication that is impactful and relevant</li> <li>Creates an environment conducive to transparent and critical and appreciative conversation</li> <li>Able to coordinate negotiations at different levels within local government and externally</li> </ul>
WEIGHTING			8
MANAGER SCORE			THE COURT OF THE PARTY OF THE P

Competency Definition  Results and quality focus Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage other to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives  ACHIEVEMENT LEVELS (RATING)  BASIC 1-2  COMPETENT 3  ACHIEVEMENT EVELS (RATING)  ADVANCED 4  Focus on high priority actions and requires guidance in attending to important matters  Show a basic commitment to achieving the correct results  Produce the minimum level of results required in the role produce outcomes that is of a good standard Focus on the quantity of output but required Focus on the quantity of output but required for the role produce  Produce the quantity of results in order to achieve objectives  ACHIEVEMENT LEVELS (RATING)  ADVANCED 4  Consistently verify own standards and results committed approach to achieving results and quality standards of results required in the role produce outcomes that is of a good standard Focus on the quantity of work hor forebuck the quantity of work hor forebuck the quantity of work hor focus on the quantity of work hor forebuck the quality	Cluster		Core Competencies	
ACHIEVEMENT LEVELS (RATING)  BASIC 1-2  Understand quality of work but requires guidance in attending to important matters Show a basic commitment to achieving the correct results Produce the minimum level of results required in the role Produce the minimum level of results required in the role Produce the quantity of output but requires but requires and daist around achieving set standards Produce the quantity of output but requires but required but requires standards Produce quality outcomes that is of a good standard Focus on the quantity of output but requires but requires but requires content to achieving set standards Produce quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure  WEIGHTING  ACHIEVEMENT LEVELS (RATING)  ADVANCED  ADVANCED  SUPERIOR  Comstently verify own standards and outcomes to ensure quality output on the results and avoids being distracted on the end results and avoids being distracted a determined and committed approach to achieving results and quality output of high quality of be results in order to achieve objectives quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure  ACHIEVEMENT LEVELS (RATING)  ADVANCED  SUPERIOR  Coach and guide others to exceed quality standards and results ochers to exceed quality standards and results and quality output and usluity of tesults and quality of tesults and quality of tesults and objectives to self and tasks around adoist retrieved interventions wher required  Committed approach to achieving great and objectives to self and testing processes and tasks around advelopment tin incorporating the quality of work  Produce quality work in general circumstances, but fails to meet expectations when under pressure  Produce quality work in general circumstances, but fails to meet expectations  ACHIEVEMENT LEVELS (RATING)  Comstant verify  Connected the pressure  Establishing institutional systems for managing and assigning work, performance	Competency Name			
Understand quality of work but requires guidance in attending to important matters  Produce the minimum level of results required in the role produce outcomes that is of a good standard evelopment in development in development in development in development in development in development in guilty of work in general Circumstances, but fails to meet expectation when under pressure  Display firm commitment and pride in achieving the correct results  Produce the minimum level of results required in the role produce objectives  Produce the duantity of output but requires adjustments as needed  Demonstrate a determined and committed approach to achieving results and quality standards  Follow task and projects through to completion  Set challenging goals and objectives to self and team and display commitment to achieving expectations  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  Monitors progress, quality of work in general circumstances, but fails to meet expectation when under pressure  Meightness on the does not become distracted by lower-tresults  Produce the standards  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  Monitors progress, quality of work, and use of resources; provided status adjust ments as needed  Monitors progress, quality of work, and use of resources; provided status and young the progress of the results and quality outputs when placed under pressure  Monitors progress, quality of work, and use of resources; provided status and young the progress of the results and validity outputs when placed under pressure  Monitors progress, quality of work, and use of resources, evaluating and assigning work, of the institution  Monitors progress, quality of work, and use of resources provided status and young the progr	Competency Definition		Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage other to meet quality standards. Further, to actively monitor and measure results and quality against	
Understand quality of work but requires guidance in attending to important matters Show a basic commitment to achieving the correct results Produce the minimum level of results required in the role Produce the minimum level of results required in the role produce outcomes that is of a good standard fevel opment in incorporating the quality of output but requires Produce quality of work Produce quality of work, and development in incorporating the quality of work in general circumstances, but fails to meet expectation when under pressure  WEIGHTING  Focus on high priority actions and does not become distracted by lower-priority activities Oconsistently verify own standards and outcomes to ensure quality own the end result and avoids being distracted Demonstrate a determined and committed approach to achieving results and quality standards for personal performance and implement remediation to achieving results and quality standards for personal performance and projects through to completion Set challenging goals and objectives to self and team and down of resources; provided status adjustments as needed  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  More produce quality of work in general circumstances, but fails to meet expectation when under pressure  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  More produce quality of work, and use of resources; provided status adjustments as needed  More produce quality of work and committed approach to achieving results and quality standards and outcomes to ensure quality output  More produce the focus on the end result and avoids being distracted beneficial personal performance and projects through to achieve objectives to self and team and woulting the work of the institution of the results and quality standards and estable being distracted being distracted being distracted to	DAG10			
of work but requires guidance in attending to important matters  Show a basic commitment to achieving the correct results  Produce the minimum level of results required in the role Produce the minimum level of results required in the role produce outcomes that is of a good standard Focus on the quantity of output but requires development in incorporating the quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure  Produce the minimum level of results required in the role produce outcomes that is of a good standards Produce output of high quality of better to achieve objectives  Monitors progress, quality of work, and use of resources; provided status adjustments as needed  Produce quality work in general circumstances, but fails to meet expectation when under pressure  WEIGHTING  priority actions and does not become distracted by lower-priority activities  Display firm commitment and pride in achieving the correct results  Display firm commitment and pride in achieving the correct results  Display firm commitment and pride in achieving the correct results  Set quality standards  Follow task and projects through to completion  Set challenging goals and desiring results and quality standards  Follow task and projects through to completion  Set challenging goals and objectives to self and team and display commitment to achieving expectations  Maintain a focus on quality outputs when placed under pressure  Establishing institutional systems for managing and assigning work, Defining responsibilities, tracking, monitoring and measuring success, evaluating and waluing the work of the institution  Take appropriate results and committed approach to achieving results and quality standards or personal performance and implement remediation to achieving the completion or completion.  Set challenging goals and set high standards or personal performance and implement remediation projects through the completion.  Set challenging to achieving the name and display commitme				SUPERIOR 5
	of work but requires guidance in attending to important matters  Show a basic commitment to achieving the correct results  Produce the minimum level of results required in the role  Produce the minimum level of results required in the role produce outcomes that is of a good standard  Focus on the quantity of output but requires development in incorporating the quality of work  Produce quality work in general circumstances, but fails to meet expectation when	priority actions and does not become distracted by lower-priority activities  Display firm commitment and pride in achieving the correct results  Set quality standards and design processes and tasks around achieving set standards  Produce output of high quality able to balance the quantity and quality of results in order to achieve objectives  Monitors progress, quality of work, and use of resources; provided status adjustments as	own standards and outcomes to ensure quality output  Focus on the end result and avoids being distracted  Demonstrate a determined and committed approach to achieving results and quality standards  Follow task and projects through to completion  Set challenging goals and objectives to self and team and display commitment to achieving expectations  Maintain a focus on quality outputs when placed under pressure  Establishing institutional systems for managing and assigning work,  Defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work	others to exceed quality standards and results  Develop challenging client-focused goals and set high standards for personal performance and implement remedia interventions when required  Commit to exceed the results and quality standards, monitor own performance and implement remedia interventions when required  Work with team to set ambitious and challenging team goals, communicating long and short-term expectations  Take appropriate risks to accomplish goals  Overcome setbacks and adjust action plans to realise goals
	WEIGHTING			8



#### **Explanatory Notes to the personal Development Plan**

#### 1. Introduction

- 1.1. A Municipality should be committed to -
  - (a) The continuous training and development of its employees to achieve its vision, mission and strategic objectives and empower employees; and
  - (b) Managing training and development within the ambit of relevant national policies and legislation.
- 1.2. A municipality should follow an integrated approach to human Resource Development, that is:
- (a) Human resource development should form an integral part of human resource planning and management.
- (b) In order for a municipality's training and development strategy and plans to be successful it should be based on sound Human Resource (HR) practices, such as the (strategic) HR Plan, job description, the result of regular performance appraisals, career path, scarce skills an talent management and succession planning.
- (c) To ensure the necessary linkage with performance management, the municipality's performance Management and Development System should provide for the performance agreements. Such approach will ensure the alignment of individual performance objective to the municipality's strategic objectives, and that training and development needs are also identified during the performance management and appraisal process.
- (d) Career-path and succession planning ensures that employees are place and developed in jobs according to aptitude and identified potential and through training and development acquire the necessary competencies to prepare them for future positions. Scare skills and talent management also requires appropriate training, education and development interventions.

#### 2. Competence Modelling

- 2.1. What does an institution mean when it says an employee / prospective employee is competent if he / she fit a managerial competency framework or occupational competency profile? The institution is in fact expressing competence as a **future-oriented** ideal that they require to achieve their strategic objective [The institution is in effect giving a depiction of the desired or required knowledge, skills and attributes for an individual in a specific position]. For competence to be useful, the associated competence should be greater than the observed performance as it will allow the individual growth towards this' ideal '.
- 2.2. There is however a risk in expressing a required competence that a current or prospective employee should adhere to in the future, as the future is, by definition, uncertain. Managers cannot know how an employee will perform in the future nor can they know how employees that they did not select, not promote, did not award a qualification to, might perform



- 2.3. Moreover, managers do not make their expressions in social vacuum. They do so within a social context in which there are various actors, various stakeholders, with different interests accountability, different things they are trying to achieve and various ways in which others will hold them accountable. If managers are selecting employees they shall similarly have to justify their decisions in such a decision. Various human obvious issues that affects the level of confidence in such a decision. Various human resource procedures and systems needs to be established to maintain the relevance of the expression of competence to the requirement of the employer. Confidence is the basis on which the various parties implicate in the decisions and actions taken within a competence system will seek to account to others for those decisions and actions.
- 2.4. When linking a decision that a prospective employee / current employee is competent the communication is based on what may be called conventions of assessment. Some common understanding is achieved by which a certain set or arrangements become socially accepted as the basis for linking different contexts will normally involve some model, some way of accounting for the claimed link, the dblg has decided on:
- 2.4.1. A managerial competency framework as an expression of required managerial competencies.
- 2.4.2. Occupational competency profiles as expression of occupation / post competency requirements
  - 3. Compiling the personal Development Plan attached as the Appendix.
  - 3.1. The aim of the compilation of Personal Development Plans (PDPs) is to identify, prioritise and implement training needs
  - 3.2. The Local Governments Municipal Act Guidelines: senior management competency framework and occupational competency profiles provide comprehensive information on the relevance of item 2.4.1 and 2.4.2 above to the PDP process. The Municipal Finance Management Competency Regulations' such as those developed by the National Treasury and other line sector department' legislated competency requirements needs also be taken into consideration during the PDP process.
  - 3.3. The assessment results of manager against the minimum requirements contained in the managerial competency framework and occupational competency profiles will assist a manager, in consultation with his / her employee, to compile a Personal Development Plan as follows:
    - (a) The Identified training needs should be entered into column 1 of the Appendix, entitled skills / performance Gap. The following should be carefully determined during such a process:
      - a. Organisational needs, which include the following:
        - Strategic development priorities and competency requirements, in line with the municipality's strategic objectives.
        - The competency requirements of individual jobs. The relevant job requirements (job competency profile) as identified in the job description should be compared to the current competency profile of the employee to determine the individual's competency gaps.
        - Specific competency gaps as identified during the probation period and performance appraisal of the employee.

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- b. <u>Individual training needs</u> that are job / career related.
- (b) Next, the prioritisation of the training needs [1 to...] in column 1 should also be determined since it may not be possible to address all identified training needs in a specific financial year. It is however of critical importance that training needs be addressed on a phased and priority basis. This implies that all these needs should be prioritized for purposes of accommodating critical / strategic training and development needs in HR Plan, Personal Development Plans and the Workplace Skills Plan.
- (c) Consideration must then be given to the outcomes expected in column 2 of the Appendix, so that once the intervention is completed the impact it had can be measured against relevant output indicators.
- (d) An appropriate intervention should be identified to address training needs / skills gaps and the outcome to be achieved but with due regard to cost effectiveness. These interventions should be listed in column 3 of the Appendix, entitled: Suggested training and / or development activity. The training / development must also be conducted either in line with a recognised qualifications framework (South Africa Qualifications Authority), which could enable the trainee to obtain recognition towards a qualification for training undertaken. It is important to determine through the training / human Resource Development / skills Development unit within the municipality whether unit standards have been developed with regard to a specific outcome / skills gap identified (and registered with the South African Qualifications Authority). Unit standards usually have measurable assessment criteria to determine achieved competency, there in more details on this in item 4 below.
- (e) Guidelines regarding the number of training days per employee and the nomination of employees: An employee should on average receive at least five days of training per financial year and not unnecessarily be withdrawn from training interventions.
- (f) Columns 4 of the Appendix: The suggested mode of delivery refers to the chosen methodology that is deemed most relevant to ensure transfer of skills. The training / development activity should impact on delivery back in the workplace. Mode of delivery consists of, amongst others, self-study [The official takes it upon him / her to read e.g. legislation]; internal or external training provision; coaching and / or mentoring and exchange programmes, etc.
- (g) The suggested time frame (column 5 of the Appendix) enable managers to effectively plan for the annum e.g. so that not all their employees are away from work within the same period and also ensuring that the PDP is implemented systematically.
- (h) Work opportunity created to practise skill / development areas, in column 6 of the Appendix, further ensures internalisation of information gained as well as return on investment (not just a nice to have skill but a necessary to have skill that is used in the workplace)
- (i) The final column, column 7 of the Appendix, provides the employee with a support person that could act as coach or mentor with regard to the area of learning.



- 3.4. Personal Development Plans are compiled for individual employees and the data collated from all employees in the municipalities are required to compile as a basis for all training and education activities in the municipality, in a specific financial year and report on progress made to the Local Government Sector Education
- 3.5. Funding should be made available for training, education and development, in line with the skills Development Act, at least 1% of the personnel budget must be earmarked for it additional funding can also be secured in terms of the provisions of the skills development levies act from the LGSETA if:
- (a) A skills development Facilitator has been appointed.
- (b) The workplace Skills Plan has been Submitted.
- (c) A submission, including a business plan is submitted for additional grants [The LGSETA can be approached at Tel. 011 456 8579 for more information in this regard]

#### 4. Life-long learning

- 4.1. It was agreed that an outcomes-based lifelong learning Development Framework would be the basis on which Curriculum 2005would be developed. The basic principle is that learners should be able to progress to higher level of achievement by mastering prescribed learning outcomes. Learning programmes should thus facilitate progression from one phase or learning outcome to another and from any starting point in the education and training system. Prior knowledge (acquired informally or by work experience, would also have to assessed and credited. National qualification would be awarded, at each of the levels of the National Qualification Framework (NQF) [see the attached definitions] provided that candidates have accumulate certain combinations of credits and have abided by probable rules of combinations required for such qualifications.
- 4.2. Eight learning areas were identified to form the basis of all education up to the further Education and Training Certificate:

Nr.	Learning Area
1	Language, Literacy and Communication
2	Mathematical Literacy, mathematics and Mathematical Science
3	Human and Social Sciences
4	Natural Sciences
5	Technology
6	Arts and culture
7	Economic and Management Sciences
8	Life Orientation

4.3. As is clear from the definitions, there will be for phases, with Adult Basic Education and Training (ABET) linked to the first three. The history of school education had the effect that the majority of adult population for black communities, were provided with inadequate education or on schooling. Thus ABET is viewed as a force for social participation and economic development and has been brought into the mainstream of the education and training system. The underlying principles are that ABET should provide a general basic

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education, promote critical thinking and empower individuals to participate in all aspects of society, and promote active learning methods, and, ABET should lead to nationally recognized certificates based on clear national standards assessed as learning outcomes.

4.4. Once the foundation phase is addressed the other phase can follow suit. In this regard the discussion in item 3.3 (d) refers. Note should also be taken in addressing professionalization within the local government sector there may be a need to develop vocational qualifications.

PERSONAL Development Plan: Mthethwa Zipho Saviour Compiled on (Date):

			h		99	Employee's signature:
7	50/06/2020 Law Expacement M.M.	20/06/2020	Markatol	Traft Manager	Effective of	Enforcement.
M.W.	06/2020 Mange-ex	30/06/2020	Helianis / Sinor	Hoject Man. Management	Proper applicate of thoject Man.	Managene-+
Municipal Manager	Professional Construction Management	27 – 31 July 2019	Global Prospectus Training Centre	Professional Construction Management	Professional Construction Manager Certification (5 CCP Points)	Example: Professional Construction Management
7. SUPPORT PERSON	WORK OPPORTUNITY CREATED TO PRACTICE SKILL / DEVELOPMENT AREA	5. SUGGESTED TIME FRAME	4. SUGGESTED MODE OF DELIVERY	3. SUGGESTED TRAINING AND / OR DEVELOPMENT ACTIVITY	2.OUTCOMES EXPECTED	1 .Skills/ Performance GAP

## Schedule 2

#### **CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS**

# [SCH. Amended by s. 29 of Act NO. 44 OF 2003) WORDING OF SECTIONS

1. Definition\_\_ in this schedule partner means a person who permanently lives another person in a manner as if married

## **General conduct**

- 2. A stuff member of municipality at all time
  - (a) Loyally execute the lawful policies of the municipal council
  - (b) Preform the function of office in good faith, diligently, honest and in a transparent manner
  - (c) Act in such a way that the spirit, purport and objects of section 50 are promoted;
  - (d) Act in the best interest of the municipality and in such
  - (e) Act impartial and treat all people, including other staff members, equally without favour or prejudice.

#### Commitment to serving the public interest

- 3. A staff member of a municipality is a public servant in a development local system, and must accordingly—
  - (a) Implement the provision of section 50 (2);
  - (b) Foster a culture of commitment to serving the public and a collective sense of responsibility for performance in terms of standards and targets;
  - (c) Promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution;
  - (d) Obtain copies of or information about the municipality's integrated development plan, and as far as possible within the ambit of the staff member's job description, seek to implement the objective set out in the integrated development plan and achieve the performance targets set for each performance indicator;



(e) Participate in the overall performance management system for the municipality, as well as the staff member's individual's performance appraisal and reward system, if such exists, in order to maximise the ability of the life of its residents.

## Personal gain

- 4. (1) A staff member of a municipality may not -
  - (a) Use the position or privileges of a staff member, or confidential information obtained as a staff member, for private gain or to improperly benefit another person; or
  - (b) Take a decision on behalf of the municipality concerning a matter in which staff member, or that staff member's spouse, partner or business associate, has a direct or indirect personal or private business interest.
- (2) Expect with the prior consent of the council of a municipality a staff member of the municipality may not---
- (a) Be a part to contract for ---
- (i) The provision of good or services to the municipality; or
- (ii) The performance of any work for the municipality otherwise than as a staff member.
  - b) Obtain a financial interest in any business of the municipality ;or
  - c) Be engaged in any business, trade or profession other than the work of municipality

#### Discloser of benefits

- 5. (1) A staff member of a municipality who, or whose spouse, partner, business associate or close family members acquired or stands to acquire any direct benefit from a contract concluded with the municipality, disclose in writing full particulars of the benefit to the council.
- 2) This item does not apply to a staff member, or a spouse, partner, business associate or close family member, has or acquires in common with all other resident of municipality.

#### Unauthorised discloser of information

- (1) A member of municipality may not without permission disclose any privileged or confidential information obtained as a staff member of the municipality to an unauthorised person.
- (2) For the purpose of this item "privileged or confidential information" includes any information-
  - (a) Determined by the municipality council or any structure or functionary of the municipality to be privileged or confidential:
  - (b) Discussed in closed session by the council or a committee of the council:

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- (c) Disclosure of which would violate a person's right to privacy; or
- (d) Declared to privileged, confidential or secret in terms of any law.
- (3) This item does not derogate from a person's right of access to information in term of national legislation

#### **Undue influence**

- 7. A staff member of a municipality may not -
  - (a) Unduly influence or attempt to influence the council of the municipality, or a structure or functionary of the council, or a councillor, with a view to obtaining any appointment, promotion, privilege, advantage or benefit, or for a family member, friend or associate;
  - (b) Mislead or attempt to mislead the council, or a structure or functionary of the council, in its consideration of any matter: or
  - (c) be involved in a business venture with a councillor without the prior written consent of the council of the municipality.

(d)

## Reward, gifts and favours

- 8. (1) A staff member of municipality may not request, solicit or accept any reward, gift or favour's for
  - (a) Persuading the council of the municipality, or any structure or functionary of the council, with regard to the exercise of any power or the performance of any duty:
  - (b) Making a representation to the council, or any structure or functionary of the council:
  - (c) Disclosing any privileged or confidential information or
  - (d) Doing or not doing anything within that staff member's powers or duties
- (2) a staff member must without delay report to a superior official or to the speaker of the council any offer, which if accepted by the staff member, would constitute a breach of sub item (1).

#### **Council property**

9. A staff member of a municipality my not use, take, acquire, or benefit from any property or owned, controlled or managed by the municipality to which that staff member has no right.

## **Payment of arrears**

10. A staff member of a municipality may not be in arrears to the municipality for rates and service charges for a period longer than 3 months, and a municipality may deduct any outstanding amounts from a staff member's salary after this period.

#### **Participation in elections**

11. A staff member of municipality may not participate in an election of the council of the municipality, other than in an official capacity or pursuant to any constitutional right.

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## Sexual harassment

12. A staff member of a municipality may not embark on any action amounting to sexual harassment.

## Reporting duty of staff members

Whenever a staff member of municipality has reasonable grounds for believing that there has a breach of code, the staff member must without delay report the matter to a superior officer or the speaker of the council.

#### Breaches of code

14. Breaches of this code must be dealt with in terms of the disciplinary procedures of the municipality envisaged in section 67 (1) (h) of this Act.

# Disciplinary steps

- 14 A (1). A breach of code is a ground for dismissal or other disciplinary steps against a staff member who has been found guilty of such a breach.
- (2), such other disciplinary steps may include-
  - (a) Suspension without pay for no longer then three months;
  - (b) Demotion:
  - (c) Transfer to another post:
  - (d) Reduction in salary, allowances or other benefits; or
  - (e) An appropriate fine

[Item 14A inserted by s. 29 of Act No 44 of 2003]

ZIFHO MTHETHWA
NAME AND SURNAME OF EMPLOYEE

SIGNATURE OF EMPLOYEE

DATE: 08/02/17
PLACE: Melmoth Mthanjaneni

#### INFORMATION SHEET FOR THE DISCLOSURE FORM FOR BENEFITS AND INTEREST

The following notes are guide to assist with completing the attached Financial Disclosure form (Appendix C)

#### Note 1

#### Shares and other financial interests

Designated employees are required to disclose the following details with regard to shares and other financial interests held in any private or public company or any other corporate entity recognized by law:

- The number, nature and normal value of shares of any type;
- The nature and value of any other financial interests held in any private or public company or any other corporate entity; and
- The name of that entity

#### NOTE 2

Interest in Trust

Designated employees are required to disclose the following details with regard to interests held in any trust:

- The name of the Trust; and
- The amount of remuneration or income received from Trust

# NOTE 3

#### Membership, Directorships and Partnerships

Designated employees are required to disclose the following details with regard to membership, directorship and partnerships:

- The name and type of business activity of the corporate entity or partnership/s; and
- The amount of any remuneration received for such membership, directorship or partnership/s.

Membership includes any interest either indirectly or directly that a person might hold in a corporation.

Directorship includes any occupied position of a director or alternative director, or by whatever name the position is designated.

Partnership is a legal relationship arising out of contract between two or more persons with the object of making and sharing profits.

#### **NOTE 4**

Remuneration work outside the public service (All remunerated employment must be sanctioned prior to the work being done.)

Designated employees are required to disclose the following details with regard to remunerated work outside the public service.

- The type of work
- The name and type of business activity of the employer; and
- The amount of the remuneration received for such consultancy, retainer ship or relationship



#### NOTE 5

## Consultancies, retainer ships and relationships

Designated employees are required to disclose the following details with regard to consultancies, retainer ships and relationships and relationships:

- The nature of the consultancy, retainer ship or relationship of any kind;
- · The name and type of business activity, of the client concerned; and
- The value of any benefits received for such consultancy, retainer ship or relationship.

#### **NOTE 6**

## Subsidies, grants and sponsorship by any organisation

Designated employees are required to disclose the following details with regard to subsidies, grants and sponsorship:

- The source and description of direct financial assistance; and
- The value of the sponsorship or assistance.

#### **NOTE 7**

# Gifts and hospitality from a source other than a family member

Designated employees are required to disclose the following details with regard to gifts and hospitality:

- A description and the value and source of a gift with a value in excess of R350.00;
- A description and the value of gifts from a single source which cumulatively exceed the value of R350 in the relevant 12 month period; and
- Hospitality intended as a gift in kind.

Designated employees must disclose any material advantage that they receive from any source e.g. any discount prices or rates that are not available to the general public.

All personal gifts within the family and hospitality of traditional or cultural nature need not be disclosed

#### NOTE 8

#### **Land and Property**

Designated employees are required to disclose the following details with regard to their ownership and other interests in land and property (residential or otherwise both inside and outside the Republic):

- A description and extent of the land or property;
- The area in which it situated; and
- The value of the interest

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# **APPENDIX C**

# **CONFIDENTIAL**

# **DISCLOSURE FORM FOR BENEFITS AND INTERESTS**

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I, the undersigned (Surn	HWA		
1 - 1 - 1 - 1 - 1	9 Box 33 4ND1, 3838	······································	
Position Held:	to Corporate	1 Communit	y Services
Name of the municipali	iv: Mthonganer	n. Local	Municipality
Tel: 035 - 49	_		
Hereby certify that the knowledge.	following information is o	complete and corr	rect to the best of my
Shares, securities     institutions	es and other financial int	erests (Not bank a	accounts with financial
Number of	Nature	Normal Value	Name of Company
shares/Extent of	11ddai C	Normal value	Entity
financial interest			Littley
MA A	N/A	N/A	9 N/A
2. Interest in Trust			
Name of Trust		Amount of Rem	uneration/Income
1			1/1
NA	-	/	VA
1			
3. Membership, di	rectorship and partnersh	ips	
Name of corporate entit	ty, Type of busines	ss	Amount of
partnership or firm			Remuneration/Income
My Roject CC	Close C	priviation	\$ 100 000.00

P

4. Remunerated w	ork outside the Munici	pality (Must be san	ctioned b	y Council)
Name of Employer	Type of Work		Amount	· -
			remune	ration/income
NA	N/	A		NJA
CONFIDENTIAL				
On behalf of Council:	Q			8/07/2019
Signature by Municipal	Manager:	Date: .	02	8/0//2A/5
	V			
	Retainer ships and Relat			
Name of Client	Nature	Type of busines activity	SS	Value of any benefits received
N/A	NA	N/A	7	NA
	ts and sponsorships by a		1	
Source of assistance	Descriptions (	of assistance	Value o	of assistance
NA	$\wedge$	A		N/A
7. Gifts and Hospi	tality from a source rath	er than a family m	ember	
Description	Value	, ,	Membe	er
NA	/\	HA		NA
8. Land and Prope	rty			
Description	Extent	Area		Value
BOND	88 MM2	Purban	~	R995 000
DATE: 08/07	OR COMMUNITY & COR			
PLACE: Ne/maf	h / NHhor)	anen		

ANNEXURE A: COMPETENCY FRAMEWORK

CLUSTER;	LEADING COMPETENCIES		
COMPETENCY NAME:	Strategic Direction and Leadership	, 1985年, 1985年 -	quarteriority
COMPETENCY DEFINITION:	Provide and direct a vision for the institution, and in	vision for the institution, and inspire and deploy others to deliver on the strategic institutional mandate	egic institutional mandate
	ACHIEVEMENT LEVELS	IT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
<ul> <li>Understand Institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate</li> </ul>	Give direction to a team in realising the institution's strategic mandate and set objectives	Evaluate all activities to determine value and alignment to strategic intent	Structure and position the institution to local government priorities
<ul> <li>Describe how specific tasks link to institutional strategies but has limited influence in directing a strategy</li> </ul>	<ul> <li>Has a positive impact and influence on the morale, engagement and participation of team members</li> </ul>	<ul> <li>Display in-depth knowledge and understanding of strategic planning</li> </ul>	Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework
<ul> <li>Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole</li> </ul>	<ul> <li>Develop action plans to execute and guide strategy</li> </ul>	<ul> <li>Align strategy and goals across all functional areas</li> </ul>	Hold self-accountable for strategy     execution and results
Demonstrate basic understanding of key decision makers	<ul> <li>Assist in defining performance measures to monitor the progress and effectiveness of the institution</li> </ul>	<ul> <li>Actively define performance measures to monitor the progress and effectiveness of the institution</li> </ul>	<ul> <li>Provide impact and influence through building and maintaining strategic relationships</li> </ul>
	<ul> <li>Displays an awareness of institutional structures and political factors</li> </ul>	<ul> <li>Consistently challenge strategic plans to ensure relevance</li> </ul>	Create an environment that facilitates toyalty and innovation. Display a superior level of self-discipline and integrity in actions
	<ul> <li>Effectively communicate barriers to execution to relevant parties</li> </ul>	<ul> <li>Understand institutional structures and political factors, and the consequences of actions</li> </ul>	Integrate various systems into a collective whole to optimise institutional performance management
	<ul> <li>Provide guidance to all stakeholders in the achievement of the strategic mandate</li> </ul>	<ul> <li>Empower others to follow the strategic direction and deal with complex situations</li> </ul>	<ul> <li>Uses understanding of competing interests to maneuver successfully to a win/win outcome</li> </ul>
	<ul> <li>Understand the aim and objectives of the institution and relate it to own work</li> </ul>	<ul> <li>Guide the institution through complex and ambiguous concern</li> </ul>	
		<ul> <li>Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances</li> </ul>	_

CLUSTER:	LEADING COMPETENCIES				
COMPETENCY NAME:	People Management				
COMPETENCY DEFINITION:	Effectively manage, inspire and encourage people, respect diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives	respect d	iversity, optimise talent and build and nurti	ture relai	tionships in order to achieve
	ACHIEVEMENT LEVELS	NT LEVEL	8		
BASIC	COMPETENT		ADVANCED		SUPERIOR
<ul> <li>Participate in team goalsetting and problem solving</li> </ul>	<ul> <li>Seek opportunities to increase team contribution and responsibility</li> </ul>	•	Identify ineffective team and work processes and recommend remedial interventions	•	Develop and incorporate bast practice people management processes, approaches and tools across the institution
<ul> <li>Interact and collaborate with people of diverse backgrounds</li> </ul>	<ul> <li>Respect and support the diverse nature of others and be aware of the benefits of a diverse approach</li> </ul>	•	Recognise and reward effective and desired behavior	•	Foster a culture of discipline, responsibility and eccountability
<ul> <li>Aware of guidelines for employee development, but requires support in implementing development initiatives</li> </ul>	<ul> <li>Effectively delegate tasks and empower others to increase contribution and execute functions optimally</li> </ul>	•	Provide mentoring and guidance to others in order to increase personal effectiveness	•	Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution
	<ul> <li>Apply relevant employee legislation fairly and consistently</li> </ul>	•	Identify development and learning needs within the team	•	Develop comprehensive integrated strategies and approaches to human capital development and management
	<ul> <li>Effectively identify capacity requirements to fulfill the strategic mandate</li> </ul>	•	Inspire a culture of performance excellence by giving positive and constructive feedback to the team	•	Actively identify trends and predict capacity requirements to facilitate unified transition and performance management.
		•	Achieve agreement or consensus in adversarial environments		
		•	Lead and unite diverse teams across divisions to achieve institutional objectives		

CLUSTER:	ER:	LEADING	LEADING COMPETENCIES				
COMPE	COMPETENCY NAME:	Program	Program and Project Management				
COMPE	COMPETENCY DEFINITION:	Able to un objectives	derstand	ent metho	program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set	te specific	activities in order to deliver on set
			ACHIEVEMENT LEVELS	NT LEVEL	S		
	BASIC		COMPETENT		ADVANCED		SUPERIOR
•	Initiate projects after approval from higher authorities	•	Establish broad stakeholder involvement and communicate the project status and key milestones	•	Manage multiple programs and balance priorities and conflicts according to institutional goals	•	Understand and conceptualise the long- term implications of desired project outcomes
•	Understand procedures of program and project management methodology, implications and stakeholder involvement	•	Define the roles and responsibilities of the project team and create clarity around expectations	•	Apply effective risk management strategies through impact assessment and resource requirements	•	Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives
•	Understand the rational of projects in relation to the institution's strategic objectives	•	Find a balance between project deadline and the quality of deliverables	•	Modify project scope and budget when required without compromising the quality and objectives of the project	•	Influence people in positions of authority to implement autcomes of projects
•	Document and communicate factors and risk associated with own work	•	Identify appropriate project resources to facilitate the effective completion of the deliverables	•	Involve top-level authorities and relevant stakeholders in seeking project buy-in	•	Lead and direct translation of policy into workable action plans
•	Use results and approaches of successful project implementation as guide	•	Comply with statutory requirements and apply policies in a consistent manner	•	Identify and apply contemporary project management methodology	•	Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed
		•	Monitor progress and use of resources and make needed adjustments to timelines, steps and resource allocation	•	influence and molivate project team to deliver exceptional results		
					Monitor policy implementation and apply procedures to manage risks		

CLUSTER:	LEADIN	LEADING COMPETENCIES				
COMPETENCY NAME:	Financia	Financial Management				
COMPETENCY DEFINITION:	Able to a	compile, plan and manage budgets, control nce with recognised financial practices. Fu	d cash flor	Able to compile, plan and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognised financial practices. Further to ensure that all financial transactions are managed in an ethical manner	administ anaged ii	ter procurement processes in n an ethical manner
		ACHIEVEMENT LEVELS	NT LEVEL	S		
BASIC		COMPETENT		ADVANCED		SUPERIOR
<ul> <li>Understand basic financial concepts and methods as they relate to institutional processes and activities</li> </ul>	•	Exhibit knowledge of general financial concepts, planning, budgeling and forecasting and how they interrelate	•	Take active ownership of planning, budgeting and forecasting processes and provides credible answers to queries within own responsibility	•	Develop planning loots to assist in evaluating and monitoring future expenditure trends
Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems	•	Assess, identify and manage financial risks	•	Prepare budgets that are aligned to the strategic objectives of the institution	•	Set budget frameworks for the institution
<ul> <li>Understand the importance of financial accountability</li> </ul>	•	Assume a cost-saving approach to financial management	•	Address complex budgeting and financial management concerns	•	Set strategic direction for the institution on expenditure and other financial processes
<ul> <li>Understand the importance of asset control</li> </ul>	•	Prepare financial reports based on specified formats	•	Put systems and processes in place to enhance the quality and integrity of financial management practices	•	Build and nurture partnerships to improve financial management and achieve financial savings
	•	Consider and understand the financial implications of decisions and suggestions	•	Advise on policies and procedures regarding asset control	•	Actively identify and implement new methods to improve asset control
	•	Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated	•	Promote National Treasury's regulatory framework for Financial Management	•	Display professionalism in dealing with financial data and processes
	•	Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget				

CLUSTER:		LEADING COMPETENCIES				
COMPETENCY NAME:		Change Leadership		filmsak kiriman aliman ayan katan ayan ayan ayan ayan ayan ayan ayan		
COMPETENCY DEFINITION:	1	Able to direct and initiate institutional transformation on all lew and deliver professional and quality services to the community	stitutional quality se	Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community	cessfully drive and imple	nent new initiatives
		ACHIEVEMENT LEVELS	IT LEVEL:	9	STATE STATE OF	
BASIC	COM	OMPETENT		ADVANCED	SUPERIOR	OR
<ul> <li>Display an awareness of change interventions and the benefits of transformation initiatives</li> </ul>	Perform an analysis of impact on the social, po economic environment	Perform an analysis of the change impact on the social, political and economic environment		Actively monitor change impact and results and convey progress to relevant stakeholders	Sponsor change network of chang the interventions	Sponsor change agents and create a network of change leaders who support the interventions
Able to identify basic needs for change	<ul> <li>Maintain calm</li> </ul>	calm and focus during change	•	Secure buy-in and sponsorship for change initiatives	Actively adapt cur     processes to inco interventions	Actively adapt current structures and processes to incorporate the change interventions
<ul> <li>Identify gaps between the current and desired state</li> </ul>	<ul> <li>Able to assist change and ke deliverables</li> </ul>	Able to assist team members during change and keep them focused on the deliverables	•	Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness	Mentor and guide team reflects of change, resists how to integrate change	Mentor and guide team members on the effects of change, resistance factors and how to integrate change
<ul> <li>Identify potential risk and challenges to transformation, including resistance to change factors</li> </ul>	Volunteer to lead of own work team	to lead change efforts outside ork team	•	Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change	<ul> <li>Motivate and inspire others around change initiatives</li> </ul>	ire others around
<ul> <li>Participate in change programs and piloting change interventions</li> </ul>	<ul> <li>Able to gain by change from r</li> </ul>	Able to gain buy-in and approval for change from relevant stakeholders	•	Take the lead in impactful change programs		
<ul> <li>Understand the impact of change interventions on the institution within the broader scope of local government</li> </ul>	Identify chang assist in resolt factors	Identify change readiness levels and assist in resolving resistance to change factors	•	Benchmark change interventions against best change practices		
	Design chang aligned with th objectives and	Design change interventions that are aligned with the institution's strategic objectives and goals	•	Understand the impact and psychology of change and put remedial interventions in place to facilitate effective transformation		
			•	Take calculated risk and seek new ideas from best practice scenarios and identify the potential for implementation		

CLUSTER:	LEADING COMPETENCIES			
COMPETENCY NAME:	Governance Leadership	Affred Agent Payline to No. Affred Company Broad	estronistykski magnir provat <sup>e</sup> nsk dirakteriskopyretis	
COMPETENCY DEFINITION:	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships	in managi e concept	ng risk and compliance requirements and ralisation of relevant policies and enhance	apply a thorough understanding of governance e cooperative governance relationships
	ACHIEVEMENT LEVELS	NT LEVELS		
BASIC	COMPETENT		ADVANCED	SUPERIOR
<ul> <li>Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements</li> </ul>	<ul> <li>Display a thorough understanding of governance and risk and compliance factors and implement plans to address these</li> </ul>	•	Able to link risk initiatives into key institutional objectives and drivers	Demonstrate a high level of commitment in complying with governance requirements
<ul> <li>Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders</li> </ul>	<ul> <li>Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution</li> </ul>	•	Identify, analyse and measure risk, create valid risk forecasts and map risk profiles	Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework
<ul> <li>Provide input into policy formulation</li> </ul>	<ul> <li>Actively drive policy formulation within the institution to ensure the achievement of objectives</li> </ul>	•	Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives	Able to advise local government on risk management, best practice interventions and compliance management
		•	Demonstrate a thorough understanding of risk retention plans	Able to forge positive relationships on cooperative governance level to enhance the effectiveness of tocal government
		•	Identify and implement comprehensive risk management systems and processes	Able to shape, direct and drive the formulation of policies on a macro level
		•	Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement	

CLUSTER:	CORE COMPETENCIES	ENCIES			
COMPETENCY NAME:	Moral Competence	uce			- vedi myra olgonia. Bij propa olgopyjaka olgonia, na
COMPETENCY DEFINITION:	Able to identify	moral triggers, apply reasoning that	t promote	s honesty and integrity and consistently di	Able to identify moral triggers, apply reasoning that promotes honesty and integrity and consistently display behavior that reflects moral competence
		ACHIEVEMENT LEVELS	IT LEVEL	9	
BASIC		COMPETENT		ADVANCED	SUPERIOR
<ul> <li>Realise the impact of acting with integrity, but requires guidance and development in implementing principles</li> </ul>	Conduct s     values of P     institution	Conduct self in alignment with the values of local government and the institution	•	Identify, develop and apply measures of self-correction	Create an environment conducive of moral practices
<ul> <li>Follow basic rules and regulations of the institution</li> </ul>	Able to weak to others	Abte to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver	•	Able to gain frust and respect through aligning actions with commitments	<ul> <li>Actively develop and implement measures to combat fraud and corruption</li> </ul>
<ul> <li>Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent</li> </ul>	* Active corrup	Actively report fraudulent activity and corruption with local government	•	Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders	<ul> <li>Set integrity standards and shared accountability measures across the institution to support the objectives of local government</li> </ul>
	Under nature perso	Understand and honor the confidential nature of matters without seeking personal gain	•	Present values, beliefs and ideas that are congruent with the institution's rules and regulations	<ul> <li>Take responsibility for own actions and decisions, even if the consequences are unfavorable</li> </ul>
	Able to interest of locs	Able to deal with situations of conflict of interest promptly and in the best interest of local government	•	Takes an active stance against corruption and dishonesty when noted	
			•	Actively promote the value of the institution to internal and external stakeholders	
			•	Able to work in unity with a team and not seek personal gain	
			•	Apply universal moral principles consistently to achieve moral decisions	

CLUSTER:	CORE COMPETENCIES			
COMPETENCY NAME:	Planning and Organising			
COMPETENCY DEFINITION:	Able to plan, prioritise and organise information and resources effectively to ensure the quality of service delivery and build efficient contingency plans to manage risk	d resourc	es effectively to ensure the quality of servi	ice delivery and build efficient contingency
	ACHIEVEMENT LEVELS	NT LEVEL	S	
BASIC	COMPETENT		ADVANCED	SUPERIOR
<ul> <li>Able to follow basic plans and organise tasks around set objectives</li> </ul>	<ul> <li>Actively and appropriately organise information and resources required for a task</li> </ul>	•	Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities and assign appropriate resources for successful implementation	Focus on broad strategies and initialives     when developing plans and actions
<ul> <li>Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans</li> </ul>	<ul> <li>Recognise the urgency and importance of tasks</li> </ul>	•	Identify in advance required stages and actions to complete tasks	Able to protect and forecast short, medium and long term requirements of the institution and local government
<ul> <li>Able to follow existing plans and ensure that objectives are met</li> </ul>	<ul> <li>Balance short and long-term plans and goals and incorporate into the team's performance objectives</li> </ul>	•	Schedule realistic timelines, objectives and milestones for tasks and projects	<ul> <li>Translate policy into relevant projects to facilitate the achievement of institutional objectives</li> </ul>
<ul> <li>Focus on short-term objectives in developing plans and actions</li> </ul>	<ul> <li>Schedule tasks to ensure they are performed within budget and with efficient use of time and resources</li> </ul>	•	Produce clear, detailed and comprehensive plans to achieve institutional objectives	
<ul> <li>Arrange information and resources required for a task, but require further structure and organisation</li> </ul>	<ul> <li>Measures progress and monitor performance results</li> </ul>	•	identify possible risk factors and design and implement appropriate contingency plans	
		•//	Adapt plans in light of changing circumstances	
		•	Prioritise tasks and projects according to their relevant urgency and importance	

CLUSTER:		COREC	CORE COMPETENCIES				
COMPETE	COMPETENCY NAME:	Analysis	Analysis and Innovation				
COMPETE	COMPETENCY DEFINITION:	Able to c	Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives	d trends	to establish and implement fact-based solu ctives	utions th	at are innovative to improve
			ACHIEVEMENT LEVELS	r LEVEL	8		
	BASIC		COMPETENT		ADVANCED		SUPERIOR
•	Understand the basic operation of analysis, but tack detail and thoroughness	•	Demonstrate logical problem solving techniques and approaches and provide rationale for recommendations	•	Coaches team members on analytical and innovative approaches and techniques	•	Demonstrate complex analytical and problem solving approaches and techniques
•	Able to balance independent analysis with requesting assistance from others	•	Demonstrate objectivity, insight and thoroughness when analysing problems	•	Engage with appropriate individuals in analysing and resolving complex problems	•	Create an environment conducive to analylical and fact-based problem solving
•	Recommend new ways to perform lasks within own function	•	Able to break down complex problems into manageable parts and identify solutions	•	Identify solutions on various areas in the institution	•	Analyse, recommend solutions and monitor frends in key challenges to prevent and manage occurrence
•	Propose simple remedial interventions that marginally challenges the status quo	•	Consult internal and external stakeholders on opportunities to improve processes and service delivery	•	Formulate and implement new ideas throughout the institution	•	Create an environment that fosters innovative thinking and follows a learning organisation approach
	Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking	•	Clearly communicate the benefits of new opportunities and innovative solutions and stakeholders	•	Able to gain approval and buy-in for proposed interventions from relevant stakeholders	•	Be a thought leader on innovative customer service delivery and process optimisation
			Continuously identify opportunities to enhance internal processes	•	Identify trends and best practices in process and service delivery and propose institutional application	٠	Play an active role in sharing best practice solutions and engage in national and international local government seminars and conferences
		•	Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention	•	Continuously engage in research to identify client needs		

CLUSTER:		CORE COMPETENCIES			
COMPETENCY NAME:		Knowledge and Information Management	) Managen	lent	
COMPETENCY DEFINITION:		Able to promote the generation and sharing of knowledge are enhance the collective knowledge base of local government	ition and s wiedge bas	haring of knowledge and information throuse of local government	Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government
		ACHIEVEMENT LEVELS	INT LEVEL	S	
BASIC		COMPETENT		ADVANCED	SUPERIOR
<ul> <li>Collect, categorise and track relevant information required for specific tasks and projects</li> </ul>	•	Use appropriate information systems and technology to manage institutional knowledge and information sharing	•	Effectively predict future information and knowledge management requirements and systems	Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information
<ul> <li>Analyse and interpret information to draw conclusions</li> </ul>	•	Evaluate data from various sources and use information effectively to influence decisions and provide solutions	•	Develop standards and processes to meet future knowledge management needs	<ul> <li>Establish partnerships across local government to facilitate knowledge management</li> </ul>
<ul> <li>Seek new sources of information to increase the knowledge base</li> </ul>	•	Actively create mechanisms and structures for sharing information	•	Share and promote best-practice knowledge management across various institutions	Demonstrate a mature approach
<ul> <li>Regularly share information and knowledge with internal stakeholders and team members</li> </ul>	•	Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency	•	Establish accurate measures and monitoring systems for knowledge and information management	Recognise and exploif knowledge points in interactions with internal and external stakeholders
			•	Create a culture conductive of learning and knowledge sharing	
			•	Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches	

CLUSTER:	CORE COMPETENCIES			
COMPETENCY NAME:	Communication			
COMPETENCY DEFINITION:	Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome	ı a clear, focused ne desired outcor	i and concise manner appropriate for ne	r the audience in order to effectively convey,
	ACHIEVEMENT LEVELS	INT LEVELS		STATE OF THE PARTY
BASIC	COMPETENT		ADVANCED	SUPERIOR
Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires quidance in utilising such tools	<ul> <li>Express ideas to individuals and groups in formal and informal settings in a manner that is interesting and motivating</li> </ul>	• Effect sensitive	Effectively communicate high-risk and sensitive matters to relevant stakeholders	<ul> <li>Regarded as a specialist in negotiations and representing the institution</li> </ul>
Express ideas in a clear and focused manner, but does not always take the audience into consideration	<ul> <li>Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs</li> </ul>	Develop strategy	Develop a well-defined communication strategy	<ul> <li>Able to inspire and molivate others through positive communication that is impactful and relevant</li> </ul>
<ul> <li>Disseminate and convey information and knowledge adequately</li> </ul>	<ul> <li>Adapt communication content and style to suit the audience and facilitate optimal information transfer</li> </ul>	Balan     institu     viewp	Balance political perspectives with institutional needs when communicating viewpoints on complex issues	<ul> <li>Creates an environment conducive to transparent and productive communication and critical appreciate conversations</li> </ul>
	<ul> <li>Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders</li> </ul>	Able taroun	Able to effectively direct negotiations around complex	<ul> <li>Able to coordinate negotiations at different levels within local government and externally</li> </ul>
	<ul> <li>Compile clear, focused, concise and well-structured written documents</li> </ul>	Market an external srephance sinstitution	Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution	
		Able t     with h     and di	Able to communicate with the media with high levels of moral competence and discipline	

CLUSTER:	CORE COMPETENCIES				
COMPETENCY NAME:	Results and Quality Focus				
COMPETENCY DEFINITION:	Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives	achieving ely monito	results and objectives while consistently rand measure results and quality agains:	/ striving to ex	ceed expectations and encourage
	ACHIEVEMENT LEVELS	ENT LEVEL	S		
BASIC	COMPETENT		ADVANCED		SUPERIOR
<ul> <li>Understand quality of work but requires guidance in attending to important matters</li> </ul>	<ul> <li>Focus on high-priority actions and does not become distracted by lower-priority activities</li> </ul>	•	Consistently verify own standards and outcomes to ensure quality output		Coach and guide others to exceed quality standards and results
<ul> <li>Show a basic commitment to achieving the correct results</li> </ul>	<ul> <li>Display firm commitment and pride in achieving the correct results</li> </ul>	•	Focus on the end result and avoids being distracted	•	Develop challenging, client-focused goals and sets high standards for personal performance
<ul> <li>Produce the minimum level of results required in the role</li> </ul>	<ul> <li>Set quality standards and design processes and tasks around achieving set standards</li> </ul>	•	Demonstrate a determined and committed approach to achieving results and quality standards	•	Commit to exceed the results and quality slandards, monitor own performance and implement remedial interventions when required
<ul> <li>Produce outcomes that is of a good standard</li> </ul>	<ul> <li>Produce output of high quality</li> </ul>	•	Follow task and projects through to completion	•	Work with team to set ambitious and challenging team goals, communicating long- and short term expectations
<ul> <li>Focus on the quantity of output but requires development in incorporating the quality of work</li> </ul>	<ul> <li>Able to balance the quantity and quality and quality of results in order to achieve objectives</li> </ul>	•	Set challenging goals and objectives to self and team and display commitment to achieving expectations	• go	Take appropriate risks to accomplish goals
<ul> <li>Produce quality work in general circumstances, but fails to meet expectation when under pressure</li> </ul>	<ul> <li>Monitors progress, quality of work and use of resources; provide status updates and make adjustments as needed</li> </ul>	6	Maintain a focus on quality outputs when placed under pressure	• over	Overcome setbacks and adjust action plans to realise goals
		•	Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution	• yie	Focus people on critical activities that yield a high impact